

Introduction:

Every day, organizations make and lose substantial amounts of money due to the terms and conditions outlined in contracts for purchasing goods, services, and equipment. As contractual relationships govern nearly all business activities, understanding how to secure the best possible agreements has become increasingly important for anyone dealing with external organizations.

This course on the essentials of contracting and contract negotiation focuses on acquiring the skills necessary for negotiating, drafting, and managing contracts effectively. It also covers the process of resolving issues and disputes that may arise during contract execution. Participants will explore how contracts are formed, key clauses commonly found in contracts, and a variety of contracting strategies and structures. Additionally, the course includes techniques for third-party dispute resolution and covers the complete negotiation process, promoting a collaborative approach that ensures mutually beneficial outcomes.

Enhancing Contract Negotiation and Management:

In today's global business environment, proficiency in contract negotiation and management is essential. This course offers a comprehensive study for individuals seeking to improve their contract negotiation, drafting, and management skills. Participants will also engage in contract law training and contract negotiation exercises to gain practical experience and apply the learned techniques.

Targeted Groups:

- Personnel in contracts and project management
 - Purchasing, supply, and procurement professionals
 - Contract managers, project sponsors, and project managers
 - Anyone involved in drafting, negotiating, and managing contracts
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Course Objectives:

Upon completing this course, participants will be able to:

- Understand how contracts are formed and the key issues behind major contract clauses
- Gain insights into different contracting strategies and structures
- Learn how to transfer risk through various contract types
- Understand dispute resolution techniques, including alternative methods

- Apply the core phases of contract negotiation: Planning, Discussion, Proposing, Summarizing, and Concluding
- Achieve win-win outcomes in negotiations
- Recognize the causes and long-term effects of disputes on business relationships
- Identify strategies to resolve conflicts effectively

Targeted Competencies:

- Developing contract strategies and structures
- Understanding and addressing contract issues
- Analyzing and drafting key contract clauses
- Resolving claims and disputes
- Conducting risk analysis in contracts
- Using principled negotiation techniques
- Critical thinking and building trust during negotiations

Course Content:

Unit 1: How Contracts Are Formed

- Reasons for using contracts in business
- Basic principles of contract formation
- Examples of formalities required for contract formation
- The use of written contracts vs. oral agreements
- Authority to sign a contract and implications of decentralized decision-making
- Different types of contracts and their use in various business models
- Ethical considerations in contracting

Unit 2: Main Contract Provisions and Associated Issues

- Defining the scope of work in contracts
- Managing force majeure and adapting to volatile market conditions
- Clarifying delivery and acceptance terms
- Protocols for contract termination and suspension

- Warranty clauses and their application in contracts
- Selecting the appropriate governing law and jurisdiction for contracts
- The importance of the entire agreement clause

Unit 3: Changes and Variations

- Handling changes to the contract
- Scope variations and their management
- The use of variation clauses in contracts
- Evaluating scope changes and negotiating fair adjustments
- Managing extensions of time and disruptions
- Controlling and managing change proactively

Unit 4: Contractual Documents and Payment Issues

- The role of Letters of Intent and Award in pre-contract negotiations
- Understanding Bonds and their role in risk mitigation
- Managing progress payments and ensuring fair compensation
- Parent company guarantees as a risk management tool
- Use of commercial standard documents in contracting
- Ending contracts: suspension, termination, and natural conclusion
- Understanding damages and how they are calculated in contract law

Unit 5: Dispute Resolution

- Strategies for avoiding disputes through clear contract drafting
- Recognizing disputes early and addressing them effectively
- Using contract clauses to encourage negotiation before escalating conflicts
- Third-party dispute resolution mechanisms: courts, arbitration, and mediation
- Incorporating mediation into smart contracting solutions
- Post-review and analysis to apply lessons learned to future contracts

Unit 6: Fundamentals of Negotiation

- Building and maintaining business relationships
- The impact of disputes on partnerships
- The four-phase negotiation structure: Preparation, Discussion, Proposing, and Bargain & Close
- Best Alternative to a Negotiated Settlement (BATNeS) and its role in negotiation

- Preparing for negotiations, setting objectives, and handling concessions
- Common mistakes to avoid during negotiations

Unit 7: The Negotiator's Toolbox

- Creating the right environment for negotiations
- Opening discussions, setting priorities, and building trust
- Using conditional and unconditional proposals during negotiations
- Closing the bargain: trading concessions, summarizing outcomes, and recording agreements
- Alternatives to negotiating outcomes and dispute resolution

Unit 8: Negotiating Styles, Tactics, and Ploys

- Cultural and international issues in negotiating styles
- Managing emotions and interpreting non-verbal communication
- Push/Pull styles and the use of silence as a tactic
- Recognizing and countering common negotiation tactics

Unit 9: Personal Skills in Dispute Negotiation

- Analyzing needs, interests, and positions in conflict
- Motivating conflict resolution and exploring five alternative approaches
- Team negotiations: Why, What, How, Who, and When
- Handling conflict and overcoming deadlock
- Personal skills development for effective negotiation

Unit 10: Putting it All Into Practice

- Leadership contributions during critical negotiations
- Allocating team roles and orchestrating specialists
- The mediation process in negotiation
- Case study: planning, bargaining, and reviewing results
- Do's and don'ts of negotiation
- Action planning and improving future negotiations

This course provides participants with practical, hands-on negotiation skills, along with a deep understanding of contract law, allowing them to navigate the complexities of modern contract negotiations

and manage disputes effectively. By mastering both traditional and innovative techniques, participants will be equipped to handle the evolving landscape of business contracts.

